

Introducing



After months of software development and countless hours of beta testing, Metrodata has just rolled out with our new enhanced version of our online background screening interface- iCONNECT 2.0. iCONNECT 2.0 is sure to enhance your online ordering and profile viewing capabilities, along with providing them with a greater piece of mind featuring our new encryption and security features. This extensive upgrade to Metrodata's online order site not only changed the look and functionality of our site but now offers our clients online billing, credit card transactions, and additional administrative functions to add or delete users, change security passwords and even view custom reports.

Security Enhancements

- Disable password logins after 3 attempts. Users will be locked out of the website once number of login attempts has been reached. This will prevent unauthorized users from attempting to guess your login credentials.
- User password changes required after 90 days. Prevents unauthorized users and expired users from using your system.
- “Forgot my password” Users may retrieve forgotten passwords and have a temporary password e-mailed to them. User can click on the “Forgot your password” link under the login button on the login page and will be redirected to password re-set page.
- Enhanced browser support has been provided for Internet Explorer 7.0, 8.0 and 9.0 as well as Firefox, Safari and Chrome.

Administrative User Enhancements

- Self-Service account maintenance. Users now have the ability to change or update their account profile details directly online at the website. Account maintenance page allows users to update their password, e-mail address, security question and answer.

- Client removal of web user accounts from the website. A web user with admin. rights can now remove other web user account privileges within their organization.

- Client addition of web user accounts from the website. A web user with admin. rights can now add other web user accounts and select the security settings for each user.

- Per client request, admin. users can view custom management reports from the web. (additional charges for custom reports may apply) Reports typically include number of searches requested in a specific time period, average turn around time and overall “hit” and “clear” report ratios.

Order Entry Enhancements

- Duplicate Order Identification. System will check input SS# against previously entered orders and will alert you when a possible duplicate order is being entered.
- New “Draft Mode” feature. Now you can save your work in progress and come back at a later time to finish your order.
- MVR Drivers License Number Validation. User will be notified if the input drivers license number does not conform to a state’s standard format.
- Report Charges. If requested, the system can provide the display of the calculated price of the background check in real time as the order is being entered.
- City/State Lookup. When the ZIP code is entered, a lookup feature will auto-fill the city and state fields.
- Updated themes, graphics and controls. Provided a more state-of-the-art look and feel with accordion-style sections to allow sections to be expanded and collapsed as needed.

Results Viewing Enhancements

- New Results Preview Layout. Shows listing of names with an HTML preview of the highlighted result off to one side. A view option also allows for an HTML display of results in a pop-up window that you can print or link to a .pdf or Word document.

- Tree-view Mode for Results with Preview. Results listing pages have been re-engineered with a combined full view plus preview mode to allow for expanded and preview style viewing details for each subject.

Credit Card Processing (Coming Soon)

- Maintain Credit Cards on your site. Per client request, a client can now add or edit their credit card information to be used for online purchases at their website. Credit card information will be stored at a secure PCI-Compliant website through Authorize.net and information can only be viewed and accessed by the card holder.

- Securely pay your monthly invoices online.